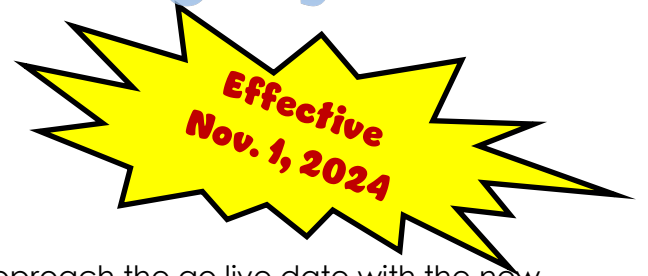




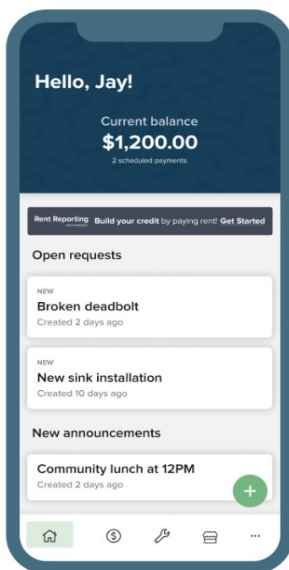
New Operating System



During the recent Town Hall and past board meetings we have discussed our current status in migrating to a new management system. There are many benefits to the new system, Buildium—A RealPage Company.

The resident portal, called Resident Center, will provide all of you with access to: Online Payments, Manage Violations, Submit Architectural Permits, Access Documents, View Notifications, View Details of Account and more.

Want 24/7 access to your Resident Center? There is also a Resident Center Application where you can make payments, submit requests or access important documents at your convenience.



As we approach the go live date with the new system, each member will receive a Resident Welcome Letter & Invite to the Resident Center. The email will provide residents with a temporary password and a link to the Resident Center. It will also include a step-by-step guide to establish your account and overview of services available to you as a Lake Limerick member.

If we do not have your current email address, you will not receive the important communication and invitation to the Buildium Resident Center. Please make sure to provide us your email and current contact information.



If you are already a member signed up for autopay, you will need to make a change. Don't worry, we'll send you a notification as we get closer to the effective date. We are currently projecting to be fully switched over on November 1st, however sometimes these transitions run into glitches and get delayed. We will keep you posted! We will also add information, including updates to our Lake Limerick website.

This change does not affect the Water Department payment system operation.