



4 days and counting!

IMPORTANT DATES

- **WELCOME LETTER – Nov. 8th**
Look for the Lake Limerick Resident Center email inviting you to activate your account. Need help activating your account, let us know! We are happy to help.
- **NOVEMBER 30TH**
If you are paying through the Lake Limerick website, you may continue to do so until November 30th.
- **DECEMBER 1ST**
All payments will need to be made using your account in the Resident Center.

FREQUENTLY ASKED QUESTIONS

Q: Can I activate my account but still pay by check?

A: Yes. You can still activate your account in the Resident Center and still drop off your check at the office each month.

Q: If we don't activate our account, how will we know what our bill is?

A: For a period of time, we will continue to mail statements for those not signed up for paperless billing. You may also reach out to the office for this information.

Q: How do we access the Resident Center?

A: On November 8th, a Welcome Letter will be sent via email. In this email, there is a link to activate your account. Click on the link, and it's pretty straightforward from there.

Q: I normally pay on the website using the Pay Bills tab. Will I be able to do this after Nov. 8th?

A: Yes, you will be able to do this until November 30th. After this, you will have to do this on the Resident Center or call the office.